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Business









Business Partner

Business Partner is an innovative business English course fully aligned to the Global Scale of English (GSE) and the Common European Framework of Reference (CEFR).

This new eight-level business English course is for learners and professionals who want to communicate effectively in English in the workplace. *Business Partner* allows for personalization of the learning experience with a structured modular approach that gives the flexibility to focus on specific needs and learning outcomes.

Business Partner offers a balanced mix of language and skills, with real-life business stories provided through authentic videos on business topics such as, Innovation, Life cycle, Finance and investment, Customer engagement and Mindset. The integrated video-based Communications skills training programme develops learners' awareness of communication issues, including Pitching your ideas, Challenging facts politely, Presenting research ideas, Business networking and Handling a performance review. Business skills lessons offer practical training in functional business skills such as presentation techniques, conducting effective meetings, reporting and planning, building relationships on trust, mediating conflict and action learning.

Learners have the opportunity to evaluate their progress step by step against the Global Scale of English Learning Objectives for Professional English.

Published 2020

COURSE COMPONENTS

- · Course Book with Digital Resources
- Course Book with MyEnglishLab
- Workbook
- Teacher's Resource Book with MyEnglishLab
- Presentation tool
- Website: http://pearsonELT.com/businesspartner

The Global Scale of English and the Common European Framework of Reference

The Global Scale of English is a standardized, granular scale from 10 to 90 which measures English language proficiency. It is aligned with the Common European Framework of Reference (CEFR). Unlike the CEFR, which describes proficiency in terms of broad levels, the Global Scale of English identifies what a learner can do at each point on a more granular scale—and within a CEFR level. The scale is designed to motivate learners by demonstrating incremental progress in their language ability. The Global Scale of English forms the backbone for Pearson English course material and assessment.

CEFR and the Global Scale of English both comprise a number of Can Do statements, or "learning objectives," for each of the four language skills, describing what learners should be able to do at different levels of proficiency. The learning objectives are written to reflect what a student 'Can Do' with language without regard to the context in which a language skill may surface. The GSE Learning Objectives have been aligned to the CEFR, and many additional statements created, rated for difficulty, and calibrated to the scale.

This document provides an overview of the learning objectives that are covered in each unit of the course. As the learning objectives focus specifically on language skills, some learning objectives will be repeated multiple times, a reflection of the fact that skills are built through practice in multiple contexts.

In order for a learner to successfully learn and internalize a skill (with the goal of achieving mastery in the second or foreign language), it is important to encounter the skill in a variety of contexts. The content of *Business Partner* is designed to provide multiple touchpoints from which a learner can explore the possibilities of use of any given language skill. From conversations in the workplace, to negotiation and presentation skills, learners are given a variety of opportunities to improve their agility and fluency with the various skills.

For each learning objective we indicate whether a statement is from the original CEFR or newly created by Pearson English:

2023

(C) Common European Framework descriptor, verbatim, © Council of Europe

(C_A) Common European Framework descriptor, adapted or edited, © Council of Europe

(CJ_A) CEFR-J descriptor, adapted or edited (N2000) North (2000) descriptor, verbatim

(E_A) Eiken descriptor, adapted or edited © Eiken Foundation of Japan

(N2000_A) North (2000) descriptor, adapted or edited

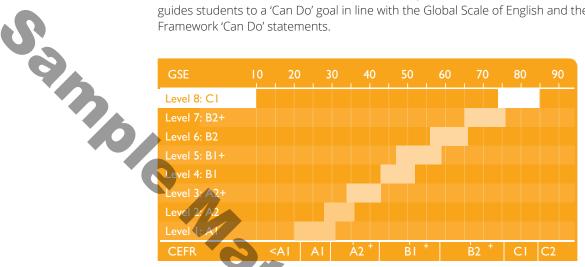
(N2007_A) North (2007) expanded set of C1 and C2 descriptors, adapted or edited

(P) New Pearson English descriptor

(W_A) WIDA ELD Standards (2012), adapted or edited

Visit english.com/gse to learn more about the Global Scale of English.

Business Partner is aligned with the Global Scale of English and the Common European Framework of Reference. It takes learners from CEFR A1 to C1 (20-85 on the Global Scale of English). Each lesson guides students to a 'Can Do' goal in line with the Global Scale of English and the Common European Framework 'Can Do' statements.



Learn more about the Global Scale of English at english.com/gse

The unit tables on the following pages list the main learning objectives presented in each lesson. Those that appear in italies are associated with support activities that build up to a larger lesson outcome, or indicate an additional skill which is significant in terms of overall learning, though it is not the primary skills focus targeted in the lesson.

UNIT 1 Innovation

	UNIT	'1 Inn	ovation			
40	GRAMMAR	R – Articles:	a/an, the, no article • Substitution of nouns and ı	noun ph	nrases	
	VOCABULA	ARY – Innov	vation			
7	LESSON	SKILL	LEARNING OBJECTIVE	GSE	CEFR	PAGE(S)
40)	1.1	Listening	Can follow a work-related discussion between fluent speakers. (P)	73	B2+ (67–75)	8
		Speaking	Can compare the advantages and disadvantages of possible approaches and solutions to an issue or problem. (C _A)	70	B2+ (67–75)	9
			Can compare and evaluate different ideas using a range of linguistic devices. (P)	70	B2+ (67–75)	9
			Can contribute to a group discussion using linguistically complex language. (P)	79	C1 (76–84)	9
	1.2	Reading	Can get the gist of specialised articles and technical texts outside their field. (CJ _A)	74	B2+ (67–75)	10
			Can understand definitions of technical terms presented in a linguistically complex academic text. (P)	75	B2+ (67-75)	10
		Writing	Can check and correct spelling, punctuation and grammar mistakes in long written texts. (P)	72	B2+ (67-75)	11
			Can describe reactions to different work-related scenarios in detail. (P)	69	B2+ (67-75)	11
	1.3	Listening	Can critically evaluate the effectiveness and appropriateness of a presentation. (P)	77	C1 (76–84)	13
		Speaking	Can use persuasive language to convince others to agree with their recommended course of action during a discussion. (P)	74	B2+ (67-75)	13
			Can make a clear strong argument during a formal discussion. (C _A)	74	B2+ (67-75)	13
			Can compare and evaluate different ideas using a range of linguistic devices. (P)	70	B2+ (67-75)	13
	1.4	Listening	Can recognise rhetorical questions in a linguistically complex presentation or lecture. (P)	75	B2+ (67-75)	14
		Speaking	Can make an effective introduction and opening to a presentation. (P)	60	B2 (59–66)	15
			Can make an effective summary and conclusion to a presentation. (P)	65	B2 (59–66)	15
			Can compare and evaluate different ideas using a range of linguistic devices. (P)	70	B2+ (67-75)	15

1.5 Writing Can write a detailed structured report on work-related topics. (P) Can structure longer complex texts using a range of cohesive devices. (P) Can write obout complex subjects, underlining the key issues and in a syle appropriate to the intended reader. (C _M) Can correct structural errors in someone else's written report. (P) Speaking Can follow presentations on abstract and complex topics outside their field of interest. (P) Speaking Can participate in discussions using linguistically complex language to compare, contrast and summarise information. (P) Can suggest pros and cons when discussing a topic using inigustically complex language (P) Reading Synthesise information from different sources in order to give a written or analyst sources in order to give a written or analyst sources in order to give a written or analyst sources in specifying needs and objectives precisely and justifying them as specessary. (N2007 _A) Writing Can conflicently argue a case in writing, specifying needs and objectives precisely and justifying them as specessary. (N2007 _A) 81 C1 (76-84) 88		SKILL	LEARNING OBJECTIVE	GSE	CEFR	PAGE(S)
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			justifying them as necessary. (N2007 _A)	81	C1 (76-84)	88



UNIT 2 Life Cycle

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LESSON	SKILL	LEARNING OBJECTIVE	GSE	CEFR	PAG
2.1	Listening	Can follow presentations on abstract and complex topics outside their field of interest. (P)	79	C1 (76-84)	18
		Can extract specific details from a TV programme on a work-related topic. (P)	65	B2 (59–66)	18
	Speaking	Can contribute to a group discussion using linguistically complex language. (P)	79	C1 (76–84)	19
		Can contribute ideas in a panel discussion using linguistically complex language. (P)	78	C1 (76–84)	19
2.2	Listening	Can understand most of a linguistically complex podcast. (P)	78	C1 (76–84)	20
		Can follow a group discussion on complex, unfamiliar topics. (C _A)	76	C1 (76-84)	20
	Speaking	Can use persuasive language to convince others to agree with their recommended course of action during a discussion. (P)	74	B2+ (67-75)	21
	Writing	Can make detailed notes of the key action points from feedback. (P)	66	B2 (59–66)	21
2.3	Listening	Can follow an animated conversation between two fluent speakers. (CA)	74	B2+ (67-75)	23
		Can infer meaning, opinion, attitude, etc. in fast- paced conversations between fluent speakers. (P)	81	C1 (76-84)	23
	Speaking	Can reformulate what they want to say during a conversation or discussion using linguistically complex language. (N2000 _A)	80	C1 (76–84)	23
		Can compare and evaluate different ideas using a range of linguistic devices. (P)	70	B2+ (67-75)	23
2.4	Listening	Can follow a work-related discussion between fluent speakers. (P)	73	B2+ (67-75)	24
	Speaking	Can put forward a smoothly flowing and logical structured argument, highlighting significant points. (P)	73	B2+ (67-75)	25
		Can describe a business proposal in detail. (P)	71	B2+ (67-75)	25
		Can use persuasive language to convince others to agree with their recommended course of action during a discussion. (P)	74	B2+ (67-75)	25
		Can compare and evaluate different ideas using a range of linguistic devices. (P)	70	B2+ (67–75)	25
		Can participate in extended, detailed professional discussions and meetings with confidence. (P)	80	C1 (76–84)	25

BW2 Listening Can write detailed minutes of a meeting. (P) 73 B2+ (67-75) 26 BW2 Listening Can follow presentations on abstract and complex topics outside their field of interest. (P) 79 C1 (76-84) 90 Can infer opinions in a linguistically complex presentation or lecture. (P) 77 C1 (76-84) 90 Can identify a speaker's point of view in a linguistically complex presentation or lecture in their field of specialisation. (P) 76 C1 (76-84) 90 Speaking Can discuss the information presented in a complex diagram or visual information. (P) 71 B2+ (67-75) 91 Can contribute to a group discussion using linguistically complex language. (P) 79 C1 (76-84) 91 Can make a detailed, formal, evidence-based argument in a presentation or discussion. (P) 76 C1 (76-84) 91 Reading Can evaluate evidence presented in a linguistically complex argumentative text. (P) 80 C1 (76-84) 90 Writing Can write a plan of action detailing a problem, how it will be fixed, and by when. 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							Writing		67	50 (67 75)	
								now it will be fixed, and by when. (P)	07	DZ+(07-73)	91



UNIT 3 Finance and Investments

	UNIT	' 3 Fi r	nance and Investments			
10	GRAMMAF	R – Expressi	ng attitudes to the future • Modal verbs: possibi	lity		
63	VOCABULA	ARY – Finan	ice and investment			
	LESSON	SKILL	LEARNING OBJECTIVE	GSE	CEFR	PAGE(S)
	3.1	Listening	Can extract specific details from a TV programme on a work-related topic. (P)	65	B2 (59–66)	28
			Can evaluate the strength of a speaker's assumptions in a linguistically complex presentation or lecture. (P)	80	C1 (76–84)	29
		Speaking	Can contribute fluently and naturally to a		C1 (70 04)	
		3	conversation about a complex or abstract topic. (P)	79	C1 (76–84)	29
			Can participate in extended, detailed professional discussions and meetings with confidence. (P)	80	C1 (76–84)	29
			Can make a linguistically complex business presentation with the help of notes. (P)	76	C1 (76–84)	29
	3.2	Listening	Can follow the main points in a linguistically complex interview, if provided with written supporting material, (P)	69	B2+ (67-75)	30
		Writing	Can develop a written case to persuade others about the advantages or disadvantages of a course of action. (P)	73	B2+ (67-75)	31
			Can describe reactions to different work-related scenarios in detail. (P)	69	B2+ (67–75)	31
	3.3	Listening	Can evaluate the strength of a speaker's source materials used to make a point in a presentation or discussion. (P)	-76	C1 (76–84)	33
		Speaking	Can participate in extended, detailed professional discussions and meetings with confidence. (P)	80	C1 (76-84)	33
			Can successfully challenge points made during a presentation. (P)	70	B2+ (67-75)	33
			Can compare and evaluate different ideas using a range of linguistic devices. (P)	70	B2+ (67 <7 5)	33
	3.4	Listening	Can understand a course of action suggested during a negotiation. (P)	67	B2+ (67–75)	34
		Speaking	Can propose a range of different options in a complex negotiation. (P)	81	C1 (76–84)	34
			Can compare and evaluate different ideas using a range of linguistic devices. (P)	70	B2+ (67-75)	34

3.5 Writing Can write internal communications about a company's financial status. (P) 72 B2+ (67-75) 36 Can write a detailed structured report on work-related topics. (P) 70 B2+ (67-75) 36 Can correct structural errors in someone else's written report. (P) 76 C1 (76-84) 36 BW3 Listening Can understand the details in a linguistically complex audio recording. (P) 82 C1 (76-84) 93 Speaking Can suggest pros and cons when discussing a topic, using linguistically complex language. (P) 74 B2+ (67-75) 92 Can participate in discussions using linguistically complex language to compare, contrast and summarise information. (P) 80 C1 (76-84) 93 Writing Can write about complex subjects, underlining the key issues and in a style appropriate to the intended reader. (CJ _A) 85 C2 (85-90) 93	company's financial status. (P) Can write a detailed structured report on work-related topics. (P) Can correct structural errors in someone else's written report. (P) To B2+ (67-75) 36 Can correct structural errors in someone else's written report. (P) To B2+ (67-75) 36 Can correct structural errors in someone else's written report. (P) Elstening Can understand the details in a linguistically complex audio recording. (P) Speaking Can suggest pros and cons when discussing a topic, using linguistically complex language. (P) Can participate in discussions using linguistically complex language to compare, contrast and summarise information. (P) Writing Can write about complex subjects, underlining the key issues and in a style appropriate to the intended reader. (CJ _A) 85 C2 (85-90) 93		SKILL	LEARNING OBJECTIVE	GSE	CEFR	PAGE(S)
Can write a detailed structured report on work-related topics. (P) Can correct structural errors in someone else's written report. (P) The complex audio recording. (P) Speaking Can suggest pros and cons when discussing a topic, using linguistically complex language. (P) Can participate in discussions using linguistically complex language to compare, contrast and summarise information. (P) Writing Can write about complex subjects, underlining the key issues and in a style appropriate to the intended reader. (CJA) 85 C2 (85–90) 87 C1 (76–84) 88 C1 (76–84) 98 C1 (76–84) 99 S2 C2 (85–90) 90 C3 (85–90) 90 C3 (85–90) 90 C3 (85–90)	Can write a detailed structured report on work-related topics. (P) Can correct structural errors in someone else's written report. (P) BW3 Listening Can understand the details in a linguistically complex audio recording. (P) Speaking Can suggest pros and cons when discussing a topic, using linguistically complex language. (P) Can participate in discussions using linguistically complex language to compare, contrast and summarise information. (P) Writing Can write about complex subjects, underlining the key issues and in a style appropriate to the intended reader. (CJ _A) 85 C2 (85–90) 93	3.5	Writing				
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			6)"		0E	(2 (85 00)	0.2

UNIT 4 Disruptors

	UNIT	4 Dis	sruptors			
40	GRAMMAR	R – Hypothe	esising • Emphasis using inversion and fronting			
	VOCABULA	ARY – Trave	el arrangements • Airports and train stations			
	LESSON	SKILL	LEARNING OBJECTIVE	GSE	CEFR	PAGE(S)
70/	4.1	Listening	Can follow a group discussion on complex, unfamiliar topics. (CA)	76	C1 (76–84)	38
			Can recognise a wide range of idiomatic expressions and colloquialisms, appreciating register shifts. (N2000)	83	C1 (76–84)	38
		Speaking	Can make a detailed, formal, evidence-based argument in a presentation or discussion. (P)	76	C1 (76–84)	39
			Can provide clarification of a complex point in a discussion using reformulation and paraphrase. (P)	76	C1 (76–84)	39
			Can summarise and reformulate ideas from members of a panel discussion to clarify a point. (P)	76	C1 (76–84)	39
			Can describe conclusions they have drawn from a linguistically complex presentation or lecture. (P)	76	C1 (76–84)	39
			Can contribute ideas in a panel discussion using linguistically complex language. (P)	78	C1 (76–84)	39
			Can evaluate arguments in a debate or discussion and justify the evaluation. (P)	73	B2+ (67-75)	39
	4.2	Reading	Can understand complex arguments in newspaper articles. (P)	79	C1 (76–84)	40
			Can distinguish between facts and opinions in linguistically complex written proposals. (P)	77	C1 (76–84)	40
		Speaking	Can justify a point of view using linguistically complex language. (P)	77	C1 (76–84)	41
		\\/sitio	Can talk about hypothetical events and actions, and their possible consequences. (P)	70	B2+ (67–75)	41
		Writing	Can write a review of a product or service using linguistically complex language. (P)	79	C1 (76-84)	41
	4.3	Listening	Can follow a group discussion on complex, unfamiliar topics. (CA)	76	C1 (76-84)	43
		Speaking	Can participate in extended, detailed professional discussions and meetings with confidence. (P)	80	C1 (76–84)	43
			Can compare and evaluate different ideas using a range of linguistic devices. (P)	70	B2+ (67-75)	43

4.4	N SKILL	LEARNING OBJECTIVE	GSE	CEFR	PAGE(S)
	Listening	Can infer meaning, opinion, attitude, etc. in fast-paced conversations between fluent			
		speakers. (P)	81	C1 (76–84)	44
	Speaking	Can conduct a job interview, interacting			
		authoritatively, developing points fluently, and	70	C1 (7C 0A)	45
		managing interjections. (C _A)	79	C1 (76–84)	45
		Can present their ideas with precision and respond to complex lines of argument			
		convincingly. (C _A)	70	B2+ (67-75)	45
		Can exchange complex information on a wide	, 0		
		range of matters related to their work. (C _A)	74	B2+ (67-75)	45
		Can give a detailed account of a complex		32 (0, ,3)	
		subject, ending with a clear conclusion. (CJ _A)	78	C1 (76-84)	45
		Can participate in extended, detailed			
		professional discussions and meetings with			
	9"	confidence. (P)	80	C1 (76-84)	45
4.5	Writing	Can write a detailed work-related report			
		outlining issues and problems. (P)	69	B2+ (67-75)	46
		Can write a detailed structured report on			
		work-related topics. (P)	70	B2+ (67-75)	46
		Can structure longer complex texts using a			
		range of cohesive devices. (P)	74	B2+ (67-75)	46
		Can write about complex subjects, underlining			
		the key issues and in a style appropriate to the			
		intended reader. (CJ _A	85	C2 (85–90)	46
		Can systematically develop an argument giving	67	50 (67 75)	
		the reasons for or against a point of view. (P)	67	B2+ (67–75)	46
		Can correct structural errors in someone else's	7.0	64 (76 04)	4.6
		written report. (P)	76	C1 (76-84)	46

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UNIT 5 Customer Engagement

GR	AMMAR	R – Participle	e clauses • Groups of adjectives and gradable ad	jectives	5	
VO	CABULA	ARY – Influe	ncing customer behaviour			
GR VO						
LE A E	SSON	SKILL	LEARNING OBJECTIVE	GSE	CEFR	PAGE(S)
5.	I	Listening	Can recognise the use of persuasive language in a linguistically complex presentation or			
			lecture. (P)	77	C1 (76-84)	48
C	,		Can follow films employing a considerable			10
			degree of slang and idiomatic usage. (C)	80	C1 (76-84)	48
			Can extract specific details from a TV			
			programme on a work-related topic. (P)	65	B2 (59-66)	48
	•	63	Can recognise a wide range of idiomatic		(55 00)	
			expressions and colloquialisms, appreciating			
			register shifts. (N2000)	83	C1 (76–84)	48
		Speaking	Can contribute to a group discussion using			
		-	linguistically complex language. (P)	79	C1 (76-84)	49
			Can make a detailed, formal, evidence-based			
	 5.2		argument in a presentation or discussion. (P)	76	C1 (76-84)	49
			Can give a detailed account of a complex			
			subject, ending with a clear conclusion. (CJ _A)	78	C1 (76-84)	49
			Can describe a business proposal in detail. (P)	71	B2+ (67-75)	49
5.2		Speaking	Can participate in linguistically complex			
			discussions about attitudes and opinions. (P)	79	C1 (76-84)	51
		Reading	Can understand complex arguments in			
			newspaper articles. (P)	79	C1 (76-84)	50
			Can evaluate evidence presented in a	•••••		
			linguistically complex argumentative text. (P)	80	C1 (76-84)	50
			Can identify inferred meaning in a			
			linguistically complex text. (P)	79	C1 (76-84)	50
5.3	5.3	Listening	Can critically evaluate the effectiveness and			
			appropriateness of a presentation. (P)	77	C1 (76-84)	53
			Can understand nuances of meaning in a			
			linguistically complex presentation or lecture. (P)	82	C1 (76–84)	53
			Can recognise a wide range of idiomatic			
			expressions and colloquialisms, appreciating			
			register shifts. (N2000)	83	C1 (76–84)	53
		Speaking	Can effectively discuss the meaning and			
			implications of research data. (P)	78	C1 (76–84)	53
			Can compare and evaluate different ideas			
			using a range of linguistic devices. (P)	70	B2+ (67-75)	53
		Reading	Can extract key details from quantitative data in			
			complex business documents. (P)	74	B2+ (67-75)	52

LE	SSON	SKILL	LEARNING OBJECTIVE	GSE	CEFR	PAGE(S)
5.4	4	Listening	Can infer meaning, opinion, attitude, etc. in fast-paced conversations between fluent speakers. (P)	81	C1 (76–84)	54
6)			Can follow a work-related discussion between fluent speakers. (P)	73	B2+ (67-75)	54
3		Speaking	Can propose a range of different options in a complex negotiation. (P)	81	C1 (76-84)	55
70/			Can switch between formal and informal language during a work-related discussion to build rapport. (P)	74	B2+ (67–75)	55
5.4		Writing	Can write promotional materials using descriptive language to advertise a product or service. (P)	70	B2+ (67-75)	56
			Can write work-related materials using persuasive language. (P)	72	B2+ (67–75)	56
			Can give detailed written feedback on the effectiveness of a piece of work-related correspondence. (P)	73	B2+ (67–75)	56
BV	V5	Listening	Can follow a group discussion on complex, unfamiliar topics. (C_A)	76	C1 (76–84)	96
			Can understand in detail discussions on abstract and complex topics among speakers with a variety of accents and dialects. (C _A)	88	C2 (85–90)	96
			Can infer meaning, opinion, attitude, etc. in fast-paced conversations between fluent speakers. (P)	81	C1 (76–84)	96
		Speaking	Can contribute to a group discussion using linguistically complex language. (P)	79	C1 (76–84)	97
			Can contribute fluently and naturally to a conversation about a complex or abstract tobic. (P)	79	C1 (76–84)	97
			Can participate in extended, detailed professional discussions and meetings with confidence. (P)	80	C1 (76–84)	97
			Can give a detailed account of a complex subject, ending with a clear conclusion. (CJ _A)	78	C1 (76-84)	97
			Can summarise group discussions on a wide range of linguistically complex topics. (P)	83	C1 (76-84)	97
		Reading	Can get the gist of specialised articles and technical texts outside their field. (CJ _A)	74	B2+ (67-75)	97
_		Writing	Can take full notes on points made during meetings on a wide range of work-related topics. (P)	76	C1 (76–84)	96

UNIT 6 The Business of Tourism

		6 Th	e Business of Tourism	L		
40	GRAMMAF	R – Review o	of past tenses and discourse markers \cdot $\it if$ and alte	ernative	25	
2	VOCABULA	ARY – Touri	sm and hospitality			
	LESSON	SKILL	LEARNING OBJECTIVE	GSE	CEFR	PAGE(S)
	6.1	Listening	Can understand most TV news and current affairs programmes. (C)	72	B2+ (67–75)	58
		Speaking	Can contribute fluently and naturally to a conversation about a complex or abstract topic. (P)	79	C1 (76–84)	59
			Can participate in extended, detailed professional discussions and meetings with confidence. (P)	80	C1 (76–84)	59
			Can clarify points they are trying to make in an academic discussion, using linguistically complex language. (W _A)	88	C2 (85–90)	59
	6.2	Reading	Can understand complex arguments in newspaper articles. (P)	79	C1 (76–84)	60
		Writing	Can structure longer complex texts using a range of cohesive devices. (P)	74	B2+ (67–75)	61
			Can use a range of verb tenses to convey nuances of meaning in an academic text. (P)	74	B2+ (67–75)	61
			Can write a research report including detailed analysis and evaluation of own and others' work on the topic of investigation. (C _A)	89	C2 (85–90)	61
	6.3	Listening	Can follow an animated conversation between two fluent speakers. (C _A)	74	B2+ (67–75)	63
			Can infer meaning, opinion, attitude, etc. in fast-paced conversations between fluent speakers. (P)	81	C1 (76–84)	63
		Speaking	Can contribute fluently and naturally to a conversation about a complex or abstract topic. (P)	79	C1 (76-84)	63
			Can participate in a fast-paced conversation with fluent speakers. (C _A)	80	C1 (76–84)	63
			Can compare and evaluate different ideas using a range of linguistic devices. (P)	70	B2+ (67-75)	63

	LESSON	SKILL	LEARNING OBJECTIVE	GSE	CEFR	PAGE(S)
	6.4	Listening	Can understand the details of extended and linguistically complex talks on a range of political, environmental, and social issues. (P)	83	C1 (76–84)	64
6)			Can understand stories being told by a fluent speaker using colloquial language. (P)	79	C1 (76–84)	64
3			Can understand the use of irony to emphasise a speaker's meaning. (P)	72	B2+ (67–75)	64
			Can identify analogies and metaphors used to support a position in a linguistically complex presentation or lecture. (P)	81	C1 (76–84)	64
6		Speaking	Can narrate a story in detail, giving relevant information about feelings and reactions. (P)	67	B2+ (67-75)	65
			Can tell a detailed anecdote using linguistically complex language. (P)	81	C1 (76–84)	65
	6.5	Writing	Can write clear and precise emails intended to create rapport and put the addressee at ease. (C _A)	68	B2+ (67-75)	66
			Can write about complex subjects, underlining the key issues and in a style appropriate to the intended reader. (CJ _A)	85	C2 (85–90)	66
			Can respond in writing to other people's arguments in an appropriate style. (N2007 _A)	68	B2+ (67-75)	66
			Can switch between formal and informal styles in email as needed during negotiations. (P)	72	B2+ (67-75)	66
			Can give detailed written feedback on the effectiveness of a piece of work-related correspondence. (P)	73	B2+ (67-75)	66
-	BW6	Listening	Can understand the details of extended and linguistically complex talks on a range of political, environmental, and social issues. (P)	83	C1 (76–84)	98
			Can critically evaluate the effectiveness of slides or other visual materials that accompany a linguistically complex presentation or lecture. (P)	78	C1 (76–84)	98
			Can follow a work-related discussion between fluent speakers. (P)	73	B2+ (67-75)	99
			Can infer meaning, opinion, attitude, etc. in fast-paced conversations between fluent speakers. (P)	81	C1 (76-84)	99
		Speaking	Can contribute fluently and naturally to a conversation about a complex or abstract topic. (P)	79	C1 (76-84)	99
	_	Writing	Can confidently argue a case in writing, specifying needs and objectives precisely and justifying them as necessary. (N2007 _A)	81	C1 (76–84)	99

UNIT 7 Managing Conflict

LESSON	SKILL	LEARNING OBJECTIVE	GSE	CEFR	PAG
GRAMMAF VOCABULA LESSON 7.1	Listening	Can understand most TV news and current affairs programmes. (C)	72	B2+ (67-75)	68
(6)		Can follow films employing a considerable degree of slang and idiomatic usage. (C)	80	C1 (76–84)	68
		Can recognise a wide range of idiomatic expressions and colloquialisms, appreciating register shifts. (N2000)	83	C1 (76–84)	68
	Speaking	Can participate in extended, detailed professional discussions and meetings with confidence. (P)	80	C1 (76–84)	69
		Can contribute fluently and naturally to a conversation about a complex or abstract topic. (P)	79	C1 (76–84)	69
		Can describe the results and consequences of a specific action taken by an employee. (P)	67	B2+ (67-75)	69
		Can ask questions politely in difficult situations or on emotional or controversial topics. (P)	68	B2+ (67–75)	69
		Can adjust the precision of questions in order to obtain more detailed information. (P)	69	B2+ (67-75)	69
		Can answer questions in a survey using linguistically complex language. (P)	74	B2+ (67-75)	+
		Can discuss findings from a research study. (P) Can summarise group discussions on a wide range of linguistically complex topics. (P)	71 83	B2+ (67–75) C1 (76–84)	69
		Can give detailed advice on a wide range of subjects using linguistically complex language. (P)	85	C2 (85–90)	69
		Can make proposals to resolve conflicts in complex negotiations. (P)	81	C1 (76-84)	69

	LESSON	SKILL	LEARNING OBJECTIVE	GSE	CEFR	PAGE(S)
•0	7.2	Listening	Can follow a work-related discussion between fluent speakers. (P)	73	B2+ (67-75)	70
			Can infer meaning, opinion, attitude, etc. in fast-paced conversations between fluent speakers. (P)	81	C1 (76–84)	70
			Can recognise a wide range of idiomatic expressions and colloquialisms, appreciating register shifts. (N2000)	83	C1 (76–84)	70
		Speaking	Can contribute to a group discussion using linguistically complex language. (P)	79	C1 (76–84)	71
			Can participate in extended, detailed professional discussions and meetings with confidence. (P)	80	C1 (76–84)	71
		6),,	Can convey finer shades of meaning precisely by accurately using a wide range of modification devices. (N2000₄)	87	C2 (85–90)	71
			Can use a range of hedging techniques to express doubt in a linguistically complex academic presentation or discussion. (P)	79	C1 (76–84)	71
			Can use linguistic devices such as hedging to reduce the impact that bad news will have on the recipient. (P)	75	B2+ (67–75)	71
	7.3	Listening	Can recognise a wide range of idiomatic expressions and colloquialisms, appreciating register shifts. (N2000)	83	C1 (76–84)	73
			Can follow films employing a considerable degree of slang and idiomatic usage. (C)	80	C1 (76-84)	73
		Speaking	Can contribute fluently and naturally to a conversation about a complex or abstract topic. (P)	79	C1 (76–84)	72
			Can ask questions politely in difficult situations or on emotional or controversial topics. (P)	68	B2+ (67-75)	72
			Can give detailed advice on a wide range of subjects using linguistically complex language. (P)	85	C2 (85–90)	73
			Can compare and evaluate different ideas using a range of linguistic devices. (P)	70	B2+ (67-75)	73

LESSON	SKILL	LEARNING OBJECTIVE	GSE	CEFR	PAGE(S)
7.4	Listening	Can follow a work-related discussion between fluent speakers. (P)	73	B2+ (67-75)	74
		Can recognise a speaker's feelings or attitude in linguistically complex speech. (P)	81	C1 (76–84)	74
	Speaking	Can rephrase controversial statements into more neutral language. (P)	77	C1 (76–84)	75
>		Can negotiate a solution to a dispute (e.g. an undeserved traffic ticket, blame for an accident). (C _A)	73	B2+ (67–75)	75
		Can make proposals to resolve conflicts in complex negotiations. (P)	81	C1 (76-84)	75
7.5	Writing	Can write a detailed report of work-related events. (P)	69	B2+ (67-75)	76
		Can write a detailed structured report on work- related topics. (P)	70	B2+ (67–75)	76
		Can develop a written case to persuade others about the advantages or disadvantages of a course of action. (P)	73	B2+ (67–75)	76
	,	Can write linguistically complex and logically structured reports and articles. (CJ _A)	85	C2 (85–90)	76
		Can write about complex subjects, underlining the key issues and in a style appropriate to the intended reader. (CJ _A)	85	C2 (85–90)	76
		Can correct structural errors in someone else's written report. (P)	76	C1 (76–84)	76
BW7	Listening	Can infer meaning, opinion, attitude, etc. in fast- paced conversations between fluent speakers. (P)	81	C1 (76–84)	100
	Speaking	Can present detailed, evidence-based arguments during work-related meetings. (P)	76	C1 (76-84)	101
	Reading	Can extract key details from quantitative data in complex business documents. (P)	74	B2+ (67-75)	100
		Can understand complex technical work-related documents in detail. (P)	79	C1 (76-84)	101
	Writing	Can confidently argue a case in writing, specifying needs and objectives precisely and justifying them as necessary. (N2007 _A)	81	C1 (76-84)	101

UNIT 8 Mindset

GRAMMAI VOCABUL		terns (1) • Verb patterns (2) growth mindset			
LESSON	SKILL	LEARNING OBJECTIVE	GSE	CEFR	PAGE(S)
8.1	Listening	presentation or lecture. (P)	77	C1 (76–84)	78
8)		Can recognise a speaker's feelings or attitude in linguistically complex speech. (P)	81	C1 (76–84)	78
		Can understand nuances of meaning in a linguistically complex presentation or lecture. (P) Can understand implied or unstated	82	C1 (76–84)	78
		meanings in a linguistically complex presentation or lecture. (P)	84	C1 (76–84)	78
	Speaking	Can answer questions about abstract topics clearly and in detail. (C _A)	76	C1 (76–84)	79
		Can give a detailed account of a complex subject, ending with a clear conclusion. (CJ _A)	78	C1 (76–84)	79
		Can reformulate what they want to say during a conversation or discussion using linguistically complex language. (N2000x)	80	C1 (76–84)	79
		Can carry out an effective, fluent interview, spontaneously following up on interesting replies. (C _A)	72	B2+ (67-75)	79
	Writing	Can summarise findings in a work-related report using appropriate language and style. (P)	68	B2+ (67-75)	79
8.2	Listening	Can infer opinions in a linguistically complex presentation or lecture. (P)	77	C1 (76–84)	80
		Can follow presentations on abstract and complex topics outside their field of interest. (P)	79	C1 (76–84)	80
		Can understand most of a linguistically complex podcast. (P)	78	C1 (76-84)	80
	Speaking	Can comment in detail on the content of a linguistically complex radio programme or podcast in which people describe reactions			
		or opinions. (P)	84	C1 (76-84)	80
					7

LESSO	N SKILL	LEARNING OBJECTIVE	GSE	CEFR	PAGE(S)
8.3	Listening	Can infer meaning, opinion, attitude, etc. in fast-paced conversations between fluent speakers. (P)	81	C1 (76–84)	83
0,		Can follow an animated conversation between two fluent speakers. (C _A)	74	B2+ (67–75)	83
	Speaking	Can participate in extended, detailed professional discussions and meetings with confidence. (P)	80	C1 (76–84)	83
70/		Can participate in linguistically complex discussions about attitudes and opinions. (P)	79	C1 (76–84)	83
8.3		Can adjust tone or language to build rapport in situations where there may be an unequal power dynamic. (P)	78	C1 (76–84)	83
		Can present detailed, evidence-based arguments during work-related meetings. (P)	76	C1 (76–84)	83
	6)4	Can encourage employees using motivational language. (P)	71	B2+ (67–75)	83
		Can participate in a fast-paced conversation with fluent speakers. (C _A)	80	C1 (76–84)	83
		Can compare and evaluate different ideas using a range of linguistic devices. (P)	70	B2+ (67–75)	83
8.4	Listening	Can understand in detail discussions on abstract and complex topics among speakers with a variety of accents and dialects. (C _A)	88	C2 (85–90)	84
		Can follow a work-related discussion between fluent speakers. (P)	73	B2+ (67–75)	84
		Can take effective notes while listening to a linguistically complex presentation or lecture on an unfamiliar topic. (P)	80	C1 (76–84)	84
	Speaking	Can manage the participants in a fast-moving discussion to keep it on course. (P)	81	C1 (76-84)	85
		Can summarise group discussions on a wide range of linguistically complex topics. (P)	83	C1 (76-84)	85
8.5	Writing	Can write about complex subjects, underlining the key issues and in a style appropriate to the intended reader. (CJ _A)	85	C2 (85-90)	86
		Can employ high-level vocabulary and structures to enhance impact in written correspondence. (N2007 _A)	84	C1 (76-84)	86

	SKILL	LEARNING OBJECTIVE	GSE	CEFR	PAGE(S)
BW8	Listening	Can follow a group discussion on complex,			
		unfamiliar topics. (C _A)	76	C1 (76–84)	102
BW8	Speaking	Can summarise relevant data or research			
		in support of an argument in a debate or			
		discussion. (P)	73	B2+ (67-75)	102
		Can present detailed, evidence-based			
		arguments during work-related meetings. (P)	76	C1 (76-84)	103
		Can describe the details of problem-solution			
		relationships using a range of linguistic			
		devices. (P)	76	C1 (76–84)	103
		Can contribute to a group discussion using			
		linguistically complex language. (P)	79	C1 (76-84)	103
		Can participate in extended, detailed			
		professional discussions and meetings with			
•		confidence. (P)	80	C1 (76-84)	103
	Reading	Can compare the presentation of a key			
		concept in different texts by different authors			
		using different styles of writing. (P)	79	C1 (76-84)	103
	Writing	Can write about complex subjects,			
		underlining the key issues and in a style			
		appropriate to the intended reader. (CJA)	85	C2 (85-90)	103
		Can write linguistically complex and logically			
		structured reports and articles. (CJ _A)	85	C2 (85-90)	103
		Can employ high-level vocabulary and			
		structures to enhance impact in written			
		correspondence. (N2007 _A)	84	C1 (76-84)	103
		structured reports and articles. (CJ _A) Can employ high-level vocabulary and structures to enhance impact in written correspondence. (N2007 _A)	84		103

Mediation in Business Partner

In 2018, the Council of Europe released the *CEFR Companion Volume with New Descriptors* – a set of new Can Do statements to complement the original 2001 publication. A key focus for this new set of descriptors is **Mediation**.

When most people think of Mediation, they either think about disputes (resolving conflict between two parties) or, in the context of language, they think of translation and interpreting. Both are true (and included in the new CEFR descriptors), but the term is used more broadly here to cover spoken and written language functions in which the learner is conveying and interpreting meaning. Mediation descriptors may be new to the CEFR, but mediation itself is not new. It is a common part of everyday language use - making communication possible between people who, for whatever reason, are unable to communicate successfully with each other: they may speak different languages and require a translation, they may not have the same subject knowledge information and need an explanation or simplification, they may not be of the same opinion and need someone to identify common ground. Mediation can also involve written texts - with the reader summarising, paraphrasing or interpreting the information for a different audience.

Users will notice that many of the CEFR descriptors for Mediation contain "Language A" and "Language B", eg.

Can relay (in Language B) the point made in short, clear, simple messages, instructions and announcements, provided these are expressed slowly and clearly in simple language (in Language A).

Mediation will often occur in situations involving speakers of different languages. However, where communication is taking place completely in English, then Language A and Language B will both refer to English. In such cases, users can remove the parts in brackets.

For more information about Mediation and to access the full set of new descriptors, go to: rm.coe.int/cefr-companion-volume-with-new-descriptors-2018/1680787989

The following tables provide an overview of the Mediation descriptors that are covered in each unit of Business Partner. All of these Mediation descriptors are © Council of Europe, 2018.

UNIT 1 Innovation

	CEFR CAN-DO STATEMENTS	GSE	CEFR	LESSON(S)	PAGE(
Speaking	Can contribute to collaborative decision making and problem solving, expressing and co-developing ideas, explaining details and making suggestions for future				
	action.	73	B2+ (67-75)	1.1	9
SKILL Speaking	Can summarise (in Language B) discussion (in Language A) on matters within his/her academic or professional competence, elaborating and weighing up different points of view and identifying the most significant points.	76	C1 (76-84)	1.2	11
	Can facilitate understanding of a complex issue by highlighting and categorising the main points, presenting them in a logically connected pattern, and reinforcing the message by repeating the key aspects in				
	different ways. Can formulate questions and feedback to encourage people to expand on their thinking and justify or clarify their	79	C1 (76–84)	1.3	13
	opinions. Can explain (in Language B) subtle distinctions in the presentation of facts and arguments (in Language A).	80	B2 (59–66) C1 (76–84)	1.4 BW1	15 89
	Can exploit information and arguments from a complex text (in Language A) to discuss a topic (in Language B), glossing with evaluative comments, adding his/her opinion, etc.	80	C1 (76–84)	BW1	89

UNIT 2 Life Cycle

UNIT	2 Life Cycle				
SKILL	CEFR CAN-DO STATEMENTS	GSE	CEFR	LESSON(S)	PAGE(S)
Speaking	Can act as rapporteur in a group discussion, noting ideas and decisions, discussing these with the group and later giving a summary of the group's view(s) in a plenary.	71	B2+ (67-75)	2.1	19
SKILL Speaking	Can facilitate understanding of a complex issue by highlighting and categorising the main points, presenting them in a logically connected pattern, and reinforcing the message by repeating the key aspects in different ways.	79	C1 (76-84)	2.1	19
	Can evaluate problems, challenges and proposals in a collaborative discussion in order to decide on the way forward.	72	B2+ (67-75)	2.2	21
	Can act as a mediator in intercultural encounters, contributing to a shared communication culture by managing ambiguity, offering advice and support, and heading off misunderstandings.	76	C1 (76-84)	2.3	23
	Can frame a discussion to decide on a course of action with a partner or group, reporting on what others have said, summarising, elaborating and weighing up multiple points of view.	79	C1 (76-84)	2.4, BW2	25, 91
	Can explain (in Language B) the attitude or opinion expressed in a source text (in Language A) on a specialised topic, supporting inferences he/she makes with reference to specific passages in the original.	81	£1 (76-84)	BW2	90
	Can interpret and describe clearly and reliably (in Language B) the salient points and details contained in complex diagrams and other visually organised information (with text in Language A) on complex academic or professional topics	76	C1 (76-84)	BW2	91
Writing	Can relay in writing the significant point(s) contained in formal correspondence (in Language A).	65	B2 (59–66)	BW2	90

UNIT 3 Finance and Investments

SKILL	CEFR CAN-DO STATEMENTS	GSE	CEFR	LESSON(S)	PAGE(
SKILL Speaking	Can summarise (in Language B) discussion (in Language A) on matters within his/her academic or professional competence, elaborating and weighing up different points of view and identifying the most significant points.	76	C1 (76–84)	3.1	29
	Can adapt his/her language (e.g. syntax, idiomaticity, jargon) in order to make a complex specialist topic accessible to recipients who are not familiar with it.	82	C1 (76–84)	3.1	29
	Can highlight inconsistencies in thinking, and challenge others' ideas in the process				
V	of trying to reach a consensus.	79	C1 (76–84)	3.3	33
	Can demonstrate sensitivity to different viewpoints, using repetition and paraphrase to demonstrate a detailed understanding of each party's requirements for an agreement.	76	C1 (76–84)	3.4	35
	Can formulate a clear and accurate summary of what has been agreed and what is expected from each of the parties.	70	B2+ (67-75)		35
	Can frame a discussion to decide on a course of action with a partner or group, reporting on what others have said, summarising, elaborating and weighing up multiple points of view.	79	C1 (76–84)	BW3	93
Writing	Can take accurate notes in meetings and seminars on most matters likely to arise within his/her field of interest.	66	B2 (59-66)	3.2	30

UNIT 4 Disruptors

_	UNIT	4 Disruptors				
C.	SKILL	CEFR CAN-DO STATEMENTS	GSE	CEFR	LESSON(S)	PAGE(S)
G	Speaking	Can develop the interaction and tactfully help steer it towards a conclusion.	80	C1 (76-84)	4.1	39
		Can organise and manage collaborative group work efficiently.	73	B2+ (67-75)	4.1	39
10)		Can build on people's ideas and link them into coherent lines of thinking.	66	B2 (59–66)	4.3	43
		Can contribute to collaborative decision making and problem solving, expressing and co-developing ideas, explaining details and making suggestions for future action.	73	B2+ (67–75)	4.3, BW4	43, 95
		Can summarise, evaluate and link the various contributions in order to facilitate agreement for a solution or way forward.	87	C2 (85–90)	4.4	45
		Can highlight the main issue that needs to be resolved in a complex task and the important aspects that need to be taken into account.	67	B2+ (67-75)	BW4	95
	Writing	Can take accurate notes in meetings and seminars on most matters likely to arise within his/her field of interest.	66	B2 (59–66)	4.4	45



UNIT 5 Customer Engagement

	CEFR CAN-DO STATEMENTS	GSE	CEFR	LESSON(S)	PAGE(
Speaking	Can frame a discussion to decide on a course of action with a partner or group, reporting on what others have said, summarising, elaborating and weighing up multiple points of view.	79	C1 (76-84)	5.1	49
SKILL Speaking	Can interpret and describe clearly and reliably (in Language B) the salient points and details contained in complex diagrams and other visually organised information (with text in Language A) on complex academic or professional topics	76	C1 (76–84)	5.3	53
	Can take on different roles according to the needs of the participants and requirements of the activity (resource person, mediator, supervisor, etc.) and provide appropriate individualised support.	85	C2 (85–90)	5.4	55
	Can, based on people's reactions, adjust the way he/she formulates questions and/or intervenes in a group interaction.	71	B2+ (67-75)	5.4	55
	Can develop the interaction and tactfully help steer it towards a conclusion.	80	C1 (76-84)	5.4	55
	Can evaluate problems, challenges and proposals in a collaborative discussion in order to decide on the way forward.	72	B2+ (67–75)	BW5	97
Writing	Can make decisions about what to note down and what to omit as the lecture or seminar proceeds, even on unfamiliar matters.	80	C1 (76-84)	BW5	96

UNIT 6 The Business of Tourism

UNIT 6 The Business of Tourism								
	SKILL	CEFR CAN-DO STATEMENTS	GSE	CEFR	LESSON(S)	PAGE(S)		
	Speaking	Can evaluate problems, challenges and proposals in a collaborative discussion in order to decide on the way forward.	72	B2+ (67–75)	6.1	59		
		Can develop the interaction and tactfully help steer it towards a conclusion.	80	C1 (76–84)	6.3	63		
		Can describe and comment on ways in which the work engages the audience (e.g. by building up and subverting expectations).	78	C1 (76-84)	6.4	65		
	4	Can interpret and describe clearly and reliably (in Language B) the salient points and details contained in complex diagrams and other visually organised information (with text in Language A) on complex academic or professional topics	76	C1 (76-84)	BW6	98		
		Can highlight the main issue that needs to be resolved in a complex task and the important aspects that need to be taken into account.	67	B2+ (67-75)	BW6	99		



UNIT 7 Managing Conflict

SKILL	CEFR CAN-DO STATEMENTS	GSE	CEFR	LESSON(S)	PAGE(
SKILL Speaking					
	various contributions in order to facilitate	87	C2 (85–90)	7.1	69
	agreement for a solution or way forward.	87	C2 (85-90)	7.1	69
	Can frame a discussion to decide on a course of action with a partner or group,				
	reporting on what others have said,				
	summarising, elaborating and weighing up				
N ,	multiple points of view.	79	C1 (76-84)	7.3	73
	Can intervene supportively in order to focus				
	people's attention on aspects of the task				
	by asking targeted questions and inviting suggestions.	75	B2+ (67-75)	73	73
	Can elicit possible solutions from parties	13	DZ (07-73)	7.5	/ 3
	in disagreement in order to help them				
	to reach consensus, formulating open-				
	ended, neutral questions to minimise				
	embarrassment or offence.	75	B2+ (67-75)	7.4	75
	Can help the parties in a disagreement				
	better understand each other by restating and reframing their positions more clearly				
	and by prioritising needs and goals.	75	B2+ (67-75)	7.4	75
	Can, by asking questions, identify areas of		(,,		
	common ground and invite each side to				
	highlight possible solutions.	65	B2 (59-66)	7.4	75
	Can guide a sensitive discussion effectively,				
	identifying nuances and undercurrents.	85	C2 (85–90)	7.4	75
	Can summarise clearly in well-structured				
	language (in Language B) the main points made in complex texts (in Language A) in				
	fields of specialisation other than his/her				
	own, although he/she may occasionally				
	check particular technical concepts.	76	C1 (76-84)	BW7	101
	Can highlight the main issue that needs				
	to be resolved in a complex task and the				
	important aspects that need to be taken into	C 7	D2 . (67 7F)	DWZ	101
	account.	67	B2+ (67-75)	BW7	101

UNIT 8 Mindset

SKILL	CEFR CAN-DO STATEMENTS	GSE	CEFR	LESSON(S)	PAGE(S
SKILL Speaking					
	proposals in a collaborative discussion in order to decide on the way forward.	72	B2+ (67-75)	8.3, BW8	83, 103
	Can frame a discussion to decide on a				
	course of action with a partner or group, reporting on what others have said,				
	summarising, elaborating and weighing up				
()	multiple points of view.	79	C1 (76-84)	8.3, BW8	83, 103
	Can guide a sensitive discussion effectively, identifying nuances and undercurrents.	85	C2 (85–90)	8.3	83
	Can take on different roles according to the	00	C2 (65-90)	0.5	03
	needs of the participants and requirements				
	of the activity (resource person, mediator,				
	supervisor, etc.) and provide appropriate individualised support.	85	C2 (85-90)	8.4	85
	Can monitor individual and group work				
	non-intrusively, intervening to set a group back on task or to ensure even				
	participation.	75	B2+ (67-75)	8.4	85
	Can highlight the main issue that needs				
	to be resolved in a complex task and the important aspects that need to be taken				
	into account.	67	B2+ (67-75)	8.4	85
	Can clearly explain the connections				
	between the goals of the session and the personal or professional interests and				
	experiences of the participant(s).	68	B2+ (67-75)	8.4	85
	Can contribute to collaborative decision				
	making and problem solving, expressing and co-developing ideas, explaining				
	details and making suggestions for future		100		
<u></u>	action.	73	B2+ (67-75)	BW8	103
Writing	Can select relevant, detailed information and arguments on complex, abstract topics from			3	
	multiple oral sources (e.g. lectures, podcasts,				
	formal discussions and debates, interviews),	90	C1 (76, 94)	0.1	70
	provided the delivery is at normal speed.	80	C1 (76–84)	8.1	79

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